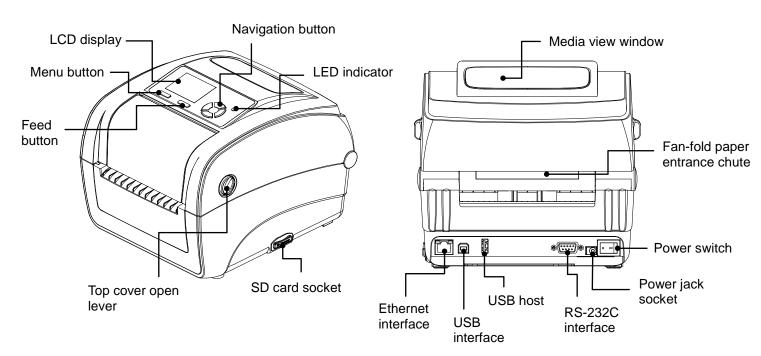# Quick Installation Guide

Printer Overview

LCD display

Menu button

Navigation button

LED indicator

Feed button

Media view window

Fan-fold paper entrance chute

Power switch

Top cover open lever

SD card socket

Power jack socket

Ethernet interface

USB interface

USB host

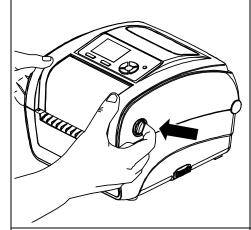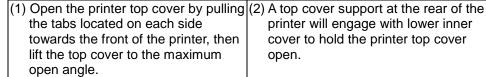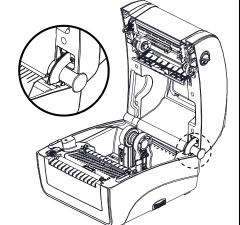RS-232C interface

Note:

The interface picture here is for reference only. Please refer to the product specification for the interfaces availability.
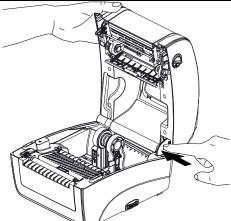
Ribbon access cover

Printhead

Top cover

Media holder

Black mark sensor

Platen roller

Ribbon rewind hub

Ribbon supply hub

Gap sensor (receiver)

Top cover support

Gap sensor (transmitter)

Media holder lock switch

Media guide adjustment knob

Media guides

Ribbon rewind gear

Open / Close the Top Cover

(1) Open the printer top cover by pulling the tabs located on each side towards the front of the printer, then lift the top cover to the maximum open angle.

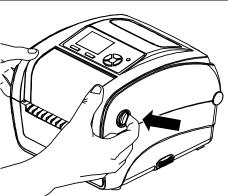(2) A top cover support at the rear of the printer will engage with lower inner cover to hold the printer top cover open.
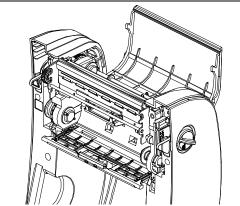
(3) Hold the top cover and press the top cover support to disengage the top cover support with lower inner cover. Gently close the top cover.
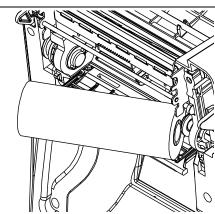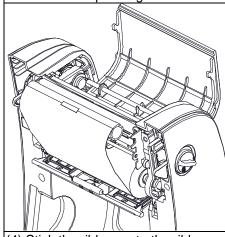
Loading the Ribbon

(1) Open the printer's top cover by pulling the top cover open levers located on each side of the printer and lifting the top cover to the maximum open angle.
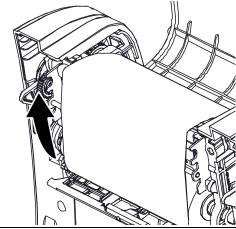
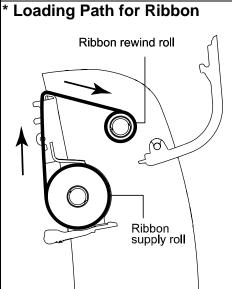(2) Open the ribbon access cover.

(3) Insert the ribbon right side onto the supply hub. Align the notches on the left side and mount onto the spokes.

(4) Stick the ribbon onto the ribbon rewind paper core and insert the paper core onto the rewind hub.
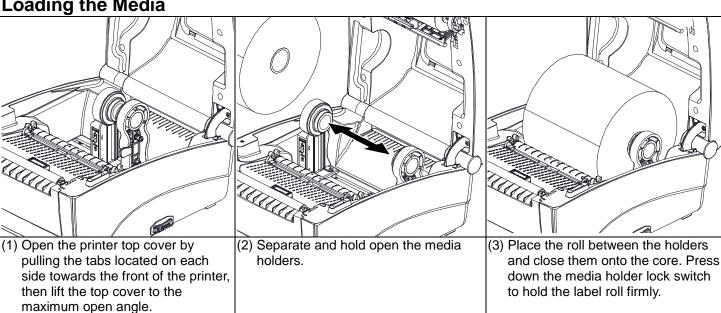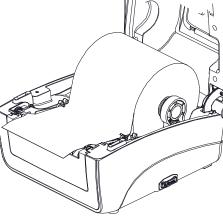
(5) Turn the ribbon rewind gear until the ribbon plastic leader is thoroughly wound and the black section of the ribbon covers the print head. Close the ribbon access cover and the top cover.
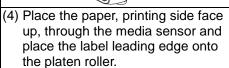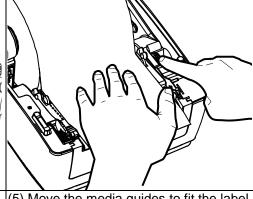
* Loading Path for Ribbon

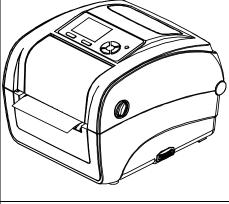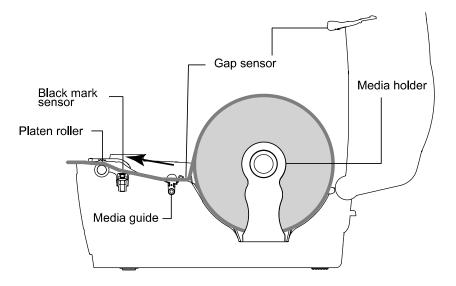Ribbon rewind roll

Ribbon supply roll

Loading the Media

(1) Open the printer top cover by pulling the tabs located on each side towards the front of the printer, then lift the top cover to the maximum open angle.

(2) Separate and hold open the media holders.

(3) Place the roll between the holders and close them onto the core. Press down the media holder lock switch to hold the label roll firmly.

(4) Place the paper, printing side face up, through the media sensor and place the label leading edge onto the platen roller.

(5) Move the media guides to fit the label width by turning the guide adjuster knob.

(6) Disengage the top cover support and close the top cover gently.

* Loading Path for Media

Gap sensor

Media holder

Black mark sensor

Platen roller

Media guide

(7) Use "Diagnostic Tool" to set the media sensor type and calibrate the selected sensor. (Start the "Diagnostic tool" → Select the "Printer Configuration" tab → Click the "Calibrate Sensor" button) Please refer to the diagnostic utility quick start guide for more information.

Note:
Please calibrate the gap/black mark sensor when changing the media.

Button Functions

- **Feed button**
  - · Feed one label when the printer on ready mode
  - · Pause/Resume the printing process
  - · Press the button to enter/select cursor located item from a menu
- **Menu button**
  - · Enter the menu
  - · Exit from a menu or cancel a setting and return to the previous menu
- **Navigation button**
  - · Scroll the menu list

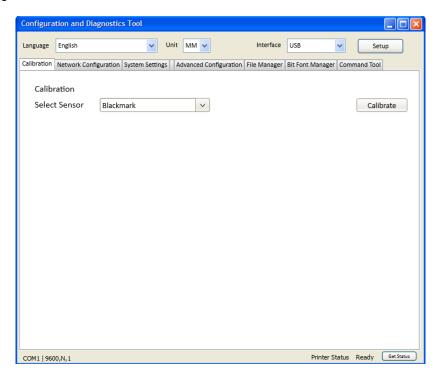## Diagnostic Tool

The Diagnostic Utility is a toolbox that allows users to explore the printer's settings and status; change printer settings; download graphics, fonts, and firmware; create printer bitmap fonts; and to send additional commands to the printer. Using this convenient tool, you can explore the printer status and settings and troubleshoot the printer.

Start the Diagnostic Tool:

Double click on the Diagnostic tool icon to start the software.

Please refer to the User's Manual for more detailed instructions.

* For more information and features about this printer, please refer to the User's Manual inside the CD disk.
* Specifications, accessories, parts and programs are subject to change without notice.