

BBP™31 Sign & Label Printer

Frequently Asked Questions

www.BradyID.com/bbp31

Printer Offering

What ships with the BBP™31 printer?

BBP™31 printer, power cord, USB cable, printer driver CD, Documentation CD (includes User's Manual and Tutorial), Quick Start Guide with adhesive-backed pocket, cleaning kit, stylus (built into the keyboard), cutter cleaning tool.

What other accessories are available?

BBP™31 accessories include a carrying case with retractable handle and wheels, dust cover, spare styluses, replacement wiper pads, and replacement cutter cleaning tool. Please visit www.bradyid.com/bbp31 for more details.

What is covered under the Brady 360[™] Printer Protection & Care program?

The Basic Brady 360[™] Plan offers three years of warranty coverage and access to a loaner printer if your covered printer is in for maintenance.

The Preferred Brady 360[™] Plan offers the same warranty and loaner access as the Basic plan, plus one free Preventive Maintenance Service, free printer firmware upgrades, and two free hours of Professional Tech Support Services.

Please visit www.bradyid.com/bbp31 for more details.

How much does the BBP™31 printer weigh?

BBP™31 printer weighs 14.25 lbs with no media or ribbon installed.

File Storage

How many labels can be stored in my printer?

The internal memory on BBP™31 printer is 50MB. This means that you can store 1,000's of labels internal to the printer.

Is there external file storage?

In addition to the internal memory, you can also store files on a USB drive. This is handy if you have created a label on one BBP™31 printer and want to print it on a different BBP™31 printer.

Can I save files that contain multiple labels?

If you create a file that contains multiple labels (like a file with a sequence on it) when you save and recall that file, all labels will be recalled.

Do I have to install the exact part that I used when I saved a file to retrieve a file?

You will be able to recall a file with a different media installed as long as the retrieved file fits on the installed media. If the file doesn't fit on the installed media, an error message will display to install a different media. The printer will not adjust the size of the objects to fit on a different media.

Printing

What is the print speed of my printer?

Most materials will print at 3 inches per second, however the printer may adjust this for materials that are more difficult to print on.

How do I stop printing?

While the printer is printing a status screen will display. To stop printing, press the Cancel button. This will end the print job.





What happens when printing is interrupted because it ran out of tape/labels or ribbon?

When the job interruption message displays, correct the condition that caused the interruptions (e.g., replace the media or ribbon). Then you can either press Resume Current to reprint the current label, Resume Next to print the next label, or Cancel to end the print job.

Can I use my printer connected to my PC using label application software?

Yes; The BBP™31 Sign & Label Printer supports the use of MarkWare® and MarkWare Express Software.

Will other non Brady applications be able to print to the BBP™31 Sign & Label Printer?

The BBP™31 printer ships with a Window® driver so it will access print jobs from any Windows-based software programs.

What operating systems does the printer support?

Windows® 2000, Windows® XP (Pro and Home), Windows® 2003 Server and Windows® Vista (all versions).

What type of graphic files am I able to import into my BBP™31 Sign & Label Printer?

The BBP[™]31 printer will allow you to import graphic files in either .wmf or .bmp format. These graphic files will be stored in a graphic category called "my graphics." The number of graphics you can import depends on the size of each graphic.

What font types can I import into my BBP™31 Sign & Label Printer?

Any True Type font can be imported and reside on your BBP™31 printer, as long as you still have memory space available.

What if I want a different Label Type to display on my Home page?

The Home screen can display 3 label types. You can customize what 3 label types display on the screen to match the label types that you use most frequently. To change what is displayed, press the "More Label Types" button. From this screen press the "Customize" button. Here you can remove one of the Label types from the "Included" box then include a new one from the "Available" box.

Printer Maintenance

How often do I have to clean my printer?

A reminder will display on the screen when it is time to clean your printer. This is based on your usage. It does not take into account the environment you store or use your printer, so cleaning may be needed more or less often than what's recommended.

What parts of the printer will I need to clean?

Please refer to the Maintenance section of your User's Manual for instructions on cleaning the touch screen, cutter blade and exit area, sensors, and print head. You will also find instructions for replacing the wiper pads as well.

Other Information

Where can I go to get the most up to date information regarding the BBP™31 Sign & Label Printer?

Please visit www.bradyid.com/bbp31 for the most up to date information.



Brady Worldwide, Inc.

USA 1-888-272-3946 www.BradyID.com

Canada 1-800-263-6179 www.BradyCanada.ca

Mexico 1-800-262-7777 www.BradyLatinAmerica.com

