

## Case study

# Instant equipment inspection reports



[ibn scaffold access limited](#) is one of the leading scaffolding companies in the north of England and offers a bespoke service, from initial scaffolding design advice right through to the successful completion of the works on site.

ibn scaffold access limited uses Scafftags and Safetrak software to auto-generate reports as scaffold inspections take place.

## Challenges

### Increase scaffold inspection efficiency

ibn scaffold access limited's offer includes rigorous inspection of scaffolding in use by its customers. The company puts a high premium on keeping employees, contractors and members of the public safe and regularly inspects all its installations, complete with clear equipment status communication for workers on-site and full reports for their supporting managers. To maintain top quality service levels for its growing customer base, the company needed an automated solution for inspection reporting.

## Solutions

### SafeTrak inspection management software

Scafftag, a Brady company, offers a software tool called Safetrak that provides an automated report as the inspection takes place. Inspections can be initiated with an RFID handheld that helps locate the equipment up for inspection, and supports the inspection itself. The software guides the inspector through a number of steps and captures any information entered, including pictures, to auto-generate a complete report. This report is shared instantly with predefined stakeholders. Inspectors can also immediately add relevant information to the equipment's tag on-site to share vital information with workers.

Safetrak also includes a planning module, which facilitates inspection at regular intervals. Inspectors can be briefed automatically on their smartphone via Safetrak about which scaffold or equipment is up next for inspection.

Scafftag customised its Safetrak software to fit the needs of ibn scaffold access limited and maximise inspection process optimisation. Scafftag also offered support throughout Safetrak setup to ensure its compatibility with the Scafftags already used by ibn scaffold access limited.

## Results

### Instant equipment inspection reports

The scaffolding inspection process at ibn scaffold access limited has become faster, more accurate and more professional. Reports are created instantly as inspections take place, which results in faster communication with customers and increased cost effectiveness.

**“Using the Safetrak system has enabled our Scaffold Inspection department to be more cost effective. We no longer spend time writing out reports. This is done as the inspection is taking place.”**

**Scott Blades, Health & Safety Manager, ibn scaffold access limited**