



Data Protection

Brady understands the value of data protection and offers a solution that takes data security to the next level. We take every step to provide a highly secure environment for our customers and ensure that all hosted information is protected. Every area of security, from physical location, anti-virus to firewall has been addressed. Each customer's data is only handled by authorized Brady employees.

Data Center

Brady utilizes one of the top hosting providers in the nation with 9 global data centers and 100% network and infrastructure uptime guarantee, to host LINK360 SaaS application. The U.S. data center is located in Chicago, IL. Our hosting provider confirms to ISO17799 framework to establish policies to protect physical access to customer data & systems and limits access to authorized personnel's. The policies are regularly reviewed as part of their SAS70 Type II audit process.

Access Controls

- Identification badge is required all time when authorized personnel visit the data center.
- Two-factor authentication is required to gain access; electromechanical locks are controlled by biometric authentication and key-card.
- All entrance points on the interior and exterior of the building housing the data centers have close circuit video surveillance.
- Physical security is audited by an independent firm.

Environmental Controls

- Data centers are equipped with n+1 redundant power uninterruptible power supplies (UPS) with instantaneous failover in the event of a primary UPS failure.
- Data centers are also equipped with diesel generators to mitigate risk of long-term utility failures and fluctuations.
- Monthly inspections of UPS and diesel generators to ensure operability in the event of an emergency.
- Redundant heating ventilation air conditioning units (HVAC) to provide consistent temperature and humidity within the raised floor area.
- Redundant line of communication with Telco providers for failover communication paths in the event of data communications interruption.
- Data centers are equipped with environmental hazard sensors, fire detection and suppression systems (dry-water, pre-action water based).

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Firewall and Systems Security

LINK360 SaaS environment lies behind firewalls to block unauthorized access while permitting authorized, encrypted communication between the end user and the application.

- Dedicated Cisco ASA 5510 firewall and VPN services to help block unauthorized system access.
- Only authorized IP addresses can establish VPN connection to the application and database servers.
- Brady constantly monitors available patches and implements them, as necessary. Each patch is thoroughly tested in a stage environment prior to applying it to the SaaS environments

Backups and Data Recovery

- Databases (full) are backed up daily and stored at offsite location; retaining a minimum of 1 weeks of backup. In the event that a restore of data is necessary, Brady can recover a previous copy of the data in a quick, efficient manner.
- File system is backed up daily (differential) and weekly (full) and stored in the backup room at our hosting provider facility; retaining a minimum of 2 weeks of backups.

Crisis Management

- Brady monitors the environment to proactively advert issues before they cause disruption. However, in the event of a highly severe issue, our crisis management procedure will go into effect; assessing and identifying the issue, assigning the resources and resolving the issue as quickly as possible. Brady keeps the customers up-to-date on the progress of the issue moving to resolution.

Disaster Recovery

- Brady provides a Disaster Recovery (DR) plan and the human resources needed to get the environment up and running in the event of a disaster. Our DR plan tries to minimize the interruption to the normal operations, establish alternative means of operation and limit the extent of disruption and damage in the event of a disaster.



Execution of DR plan includes:

- Re-build the web and database servers in an alternate data center of our hosting provider.
- Restore application and database backup from offsite storage location.
- Switch DNS to the new servers/IP address. o Work with our hosting provider to recover the system within 6-8 hours in the event of a disaster

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