



Rackspace - Trusted Cloud Overview

LINK360 is managed in partnership with Rackspace to provide a highly scalable and highly secure solution for our customers. Customers, and partners alike, trust Rackspace due to their bottom up commitment to security that spans physical controls, cutting-edge infrastructure and internationally recognized operational standards.

Physical Controls

- Data center access is limited to only authorized personnel
- Badges and biometric scanning for controlled data center access
- Security camera monitoring at all data center locations
- Access and video surveillance log retention
- 24x7x365 onsite staff provides additional protection against unauthorized entry
- Unmarked facilities to help maintain low profile
- Physical security audited by independent firms annually

Network Infrastructure

- High-performance bandwidth provided by multiple network providers
- Elimination of single points of failure throughout shared network infrastructure
- Proactive network management methodology monitors network route efficiency
- Real-time topology and configuration improvements to adjust for anomalies
- Network management performed by only authorized personnel

Certifications

- ISO 27001
- SSAE 16 and ISAE 3402 (Previously SAS 70 Type II)
- PCI DSS
- Safe Harbor (export.gov)

All of these factors combined with Brady's data protection policies and practices make LINK360 meet and exceed the security and performance requirements of every organization.

To learn more, take a look at the following resources:

Rackspace Security and Privacy Statement
Rackspace Security and Compliance Certifications
Rackspace Security Overview