

Setting up your Brady BBP33 and i3300 Printers to print Lockout Tags and Labels Technical Support: 800-443-0495

In order to print lockout tags from Link360 on the <u>BBP33</u> or the <u>i3300</u> printers, users will be using the Brady Print Service app. This is a custom Windows application that will be launched from Link360 when a user tries to print their tags with either of those 2 printers.

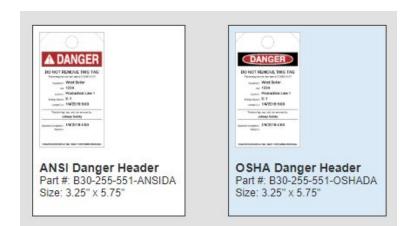
This document covers permissions and warning messages that users may encounter when installing and launching this Brady Print Service app on a computer.



BBP33 Label Printer



BradyPrinter i3300







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Installation Permissions

Users will need permission to be able to install and update software on their computer. If their IT department has policies preventing applications from being installed or run, they will need to work with them to get the proper permissions setup for Brady Print Service. The following is needed:

- Allow BradyPrintServiceSetup.exe to be installed
- Allow BradyPrintService.exe (Product Name: BradyPrintService) to run without elevating privileges

Required Label Part Numbers

Brady Part Numbers - Label Stock

- <u>B30-255-551-ANSIDA</u>
- <u>B30-255-551-OSHADA</u>

Brady Part Numbers - Ribbon

Ribbon Series R10000

Brady Printer Quick Start Guides

13300 Quick Start Guide

https://d37iyw84027v1q.cloudfront.net/Common/i3300_Quick_Start_Guide_NA.p df

BBP33 Quick Start Guide

https://d37iyw84027v1q.cloudfront.net/Common/BBP33_Quick_Start_Guide_Mult i.pdf

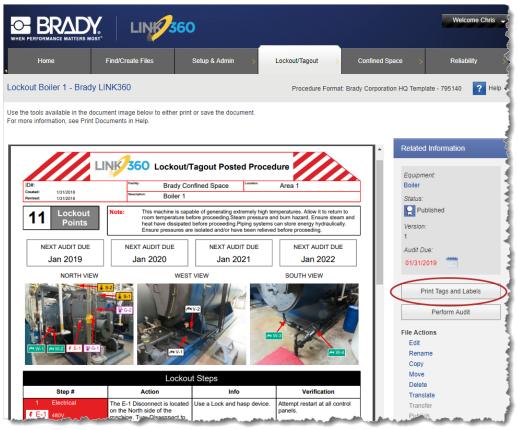




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Setting up Brady Printers with LINK360

- 1. Make sure proper Label Stock and Ribbon are installed in your BBP33 or i3300
- 2. Open web browser and log into LINK360
- 3. Select your Procedure
- 4. Select "Print Tags and Labels" button







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5. Select the correct printer from the printer type drop down menu

		60			Welcome Chris 🚽
Home	Find/Create Files	Setup & Admin >	Lockout/Tagout >	Confined Space >	Reliability
Lockout Tags & Energ	y Source Labels - Brad	y LINK360			? Help
Generate the Lockout Tags ar	nd Energy Source Labels for pr	ocedure: Lockout Boiler 1 .			
Lockout Tags	Energy Source Labels				Back to Procedure
Printer Type Brady BBP33 Brady 13300 BradesMasir Other Printer			Select your printe	r type to view option	S





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- 6. Enter the "Lockout Information" if necessary
- Select the proper template that corresponds with the Label Stock in your BBP33 or i3300 printer
- 8. Select the "Preview & Print Tags" button

ckout Tags & Energy Source Labels - Brady LINK360 erate the Lockout Tags and Energy Source Labels for procedure: Lockout Boiler 1 .			560			Welcome Chris
rate the Lockout Tags and Energy Source Labels for procedure: Lockout Boller 1. Lockout Tags	Home	Find/Create Files	Setup & Admin >	Lockout/Tagout >	Confined Space	Reliability
Lockout Tags Energy Source Labels Back to Printer Type Brady 13300 Image: Select the layout that matches your label stock Lockout Information Select A Template Date Locked Out 1/18/2019 Time Locked Out 1/18/2019 Time Locked Out 1/12/1 AM Locked Out By: Johnny Safety Expected Completion: ANSI Danger Header Part #: B30:255-551-0SHADA	kout Tags & Ener	rgy Source Labels - Brad	y LINK360			? He
Printer Type Brady 13300	erate the Lockout Tags	and Energy Source Labels for p	rocedure: Lockout Boiler 1 .			
Printer type Select the layout that matches your label stock Brady i3300 Select the layout that matches your label stock Locked Out: 4/18/2019 Time Locked Out: 10/21 AM Locked Out: 10/21 AM Locked Out: 10/21 AM Locked Out: 10/21 AM Locked Out: Johnny Safety Remarks: ANSI Danger Header Part #: B30-255-551-0SHADA	Lockout Tags	Energy Source Labels				Back to Procedu
Locked Out: 4/18/2019 Time Locked Out: 10/21 AM Locked Out By: Johnny Safety Permarks: Image: Header Expected Completion: ANSI Danger Header Part #: B30-255-551-0SHADA			~			
Time Locked Out: 10:21 AM Locked Out By: Johnny Safety Remarks: Image: Annotation and the same and th			\sim	stock with a Prep	rinted Header	
Expected Completion: ANSI Danger Header Part #: B30-255-551-ANSIDA Part #: B30-255-551-OSHADA	Time Locked Ou Locked Out B	ut: 10:21 AM		REASON: THE TAG when the Tag when the tag to tag to the tag to the tag to the tag to the	Do NOT RECEDUCE THIS I TAG The same with the factor to the same of the same time of the same of the same time of the same of the same term of the same of the same term of the same of the same of the same term of the same of the	
SIZE 3.25 X 5.15			AN	SI Danger Header #: B30-255-551-ANSIDA	OSHA Danger Head Part #: B30-255-551-OSI	er HADA
Preview & Print Tags	Pre	view & Print Tags		. 3.25 × 5.75	3128. 3.23 X 3.13	

9. Select "Download & Install" from the screen prompt







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- 10. Save BradyPrintServiceSetup.exe to an easy to find location
 - Warning and Confirmation messages may display based on your OS and Web Browser. See Installation Warning Messages below for more details.

		60			Welcome Chris 🚽
Home	Find/Create Files	Setup & Admin >	Lockout/Tagout >	Confined Space	Reliability >
					? Help 🗸
Install Bra	dy Print Ser	vice			
1. Download The download		lf it has not, please restart th	ne download.		
		up.exe file to install the nloaded file may be listed at	ne application the bottom of the screen or y	you may receive a prompt to	Save or Run the file.
	the print request page ion, return to your previous t		rint button to restart the print	request.	
lf vou are e	experiencing	i issues, cor	tact the sup	port team.	
		,,,			
US 800-443-0495 Link360support@ Available Monday-Fr	⊉bradycorp.com riday 7:00 AM-6:00 PM Cent	ral	Europe +44 333 3333 tseurope@br Available Monda		





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- 11. Run newly saves BradyPrintServiceSetup.exe
- 12. Close the Brady Print Service confirmation screen (May contain Errors if issue encountered during setup)
- 13. Return to the "Lockout Tags & Energy Source Labels" Tab
- 14. Select "Preview & Print Tags"

		60			Welcome Chris
Home	Find/Create Files	Setup & Admin	Lockout/Tagout	Confined Space >	Reliability
Lockout Tags & Energy	y Source Labels - Brad	y LINK360			? Help
Generate the Lockout Tags an	d Energy Source Labels for pr	ocedure: Lockout Boi	ler 1 .		1
Lockout Tags	Energy Source Labels				Back to Procedure
Printer Type Brady i3300		~		ct a Template t that matches your label stock	
	4/18/2019 10:21 AM		Tag stock with a Prep New York State And Description Biological Header Part # B30-255-551-1ANSIDA Size: 3.25' x 5.75'	rinted Header	

• Depending on your browser, you may be prompted to open the Brady Print Service app. Follow the browser prompts to open "BradyPrintService". (More Details for these prompts in the FAQ Section.)





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- 15. Brady Print Service will open with a preview of the tags that will be printed.
- 16. From the tag preview screen, specify your particular printer if it is not already selected, update any printing criteria if desired
- 17. Select "Print".

Bra	ady Print Service (QA) 1.0.19106.1	- • ×
Brady Print Service	<i>p</i>	¢
Printer: i3300 [USB002]		
Label Part: B30-255-551-OSHADA 3.25" x 5.75" Die-Cut U White Installed Supply () (DANGER DO NOT REMOVE THIS TAG This energy source has been LOCKED OUT!	
Labels to Print: 1 - 11	Equipment: Boiler	
Everything All labels Print Copies: Total Labels: 11	Location: Area 1 Energy Source: E-1 Locked Out: 4/18/2019 10:06 AM	
Sorted Example: 1,1,2,2,3,3	This lock/tag may only be removed by: Johnny Safety	
	Expected Completion: Remarks:	
	* Background color does not print	





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Installation Warning Messages

Windows 7 - Internet Explorer

When installing the Brady Print Service app in IE 11 in Windows 7, the following warning dialogs will appear:

1. User can choose **Save** or **Run**.

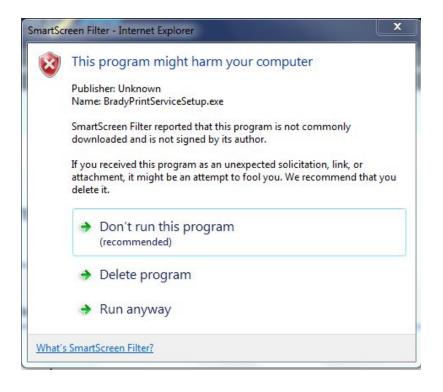
windows.net?	Run	Save	• Canc	×
Delete	Actions	View o	ownloads	×
	windows.net?	Run	Run Save	Run Save 🔻 Canc

3. Then choose Run Anyway.





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Windows 8.1 - Internet Explorer

When installing the Brady Print Service app in IE 11 on Windows 8.1, the following dialog appears.

1. User can choose **Save** or **Run**.



2. If user chooses **Run** or **Save** above, this message is presented and they have to click Run.

The publisher of BradyPrintServiceSetup.exe couldn't be verified. Are you sure you want to run the program?
 Run View downloads

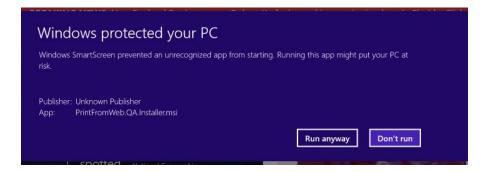
3. Then user then gets the dialog below, which makes it hard to understand that you can still download it. Click the **More Info** link in the message to be able to see the option to run it:







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Windows 8.1 - Firefox

1.

When installing the Brady Print Service app in Firefox on Windows 8.1, the following dialog

appears.

Opening BradyPrintServiceSetup.exe		×
You have chosen to open:		
BradyPrintServiceSetup.exe		
which is: Binary File (20.0 MB)		
from: https://bpprintfromweb	qastorage.blob.core.wind	ows.net
Would you like to save this file?		
	Save File	Cancel

Click Save File.

2. Then, click on the Downloads icon in Firefox to access the downloaded file:







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3. Then user then gets the dialog below, which makes it hard to understand that you can still download it. You have to click the **More Info** link in the message to be able to see the option to run it.

Windows protected your PC Windows SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk. More info
ок

4. Then click **Run Anyway.**

Wind	ows protected your PC	
Windows risk.	SmartScreen prevented an unrecognized app from sta	ting. Running this app might put your PC at
Publisher: App:	: Unknown Publisher BradyPrintServiceSetup(1).exe	Run anyway Don't run
		Kun anyway





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Windows 10 - Edge

1. When installing the Brady Print Service app in Edge on Windows 10, the following dialog appears. Click on the **More Info** link to proceed with installing



2. Then click **Run Anyway.**



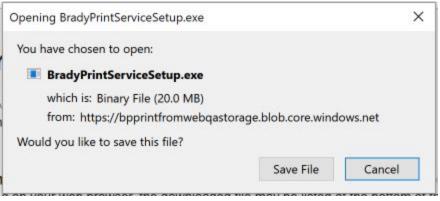


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Windows protected your PC	×
Windows Defender SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk.	
App: BradyPrintServiceSetup (1).exe Publisher: Unknown publisher	
Run anyway Don't run	

Windows 10 - Firefox

1. When installing the Brady Print Service app in Firefox on Windows 10, the following dialog appears. Simply click **Save File**.



2. Then, click on the Downloads icon in Firefox to access the downloaded file:





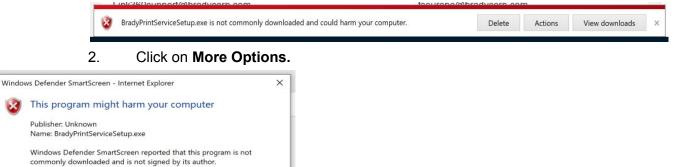
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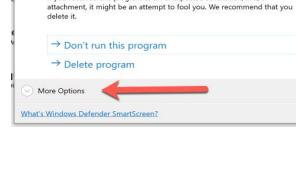


Windows 10 - Internet Explorer

X

1. When you download the application in IE 11 on Windows 10, this message is presented and they have to click the Actions button.



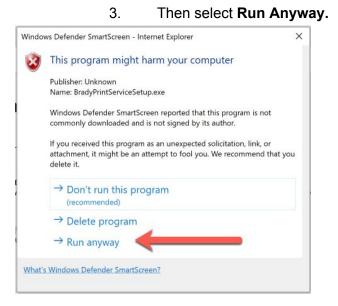


If you received this program as an unexpected solicitation, link, or





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FAQ and Troubleshooting

Web Browser Switching App Warning Message

Issue: Each browser has a different prompt when the Brady Print Service app opens and will appear every time the user tries to print.

Solution: There is a checkbox on each one to <u>not</u> show the prompt every time, but if the user does not check that, it will show each time they Preview & Print.

Internet Explorer



Firefox





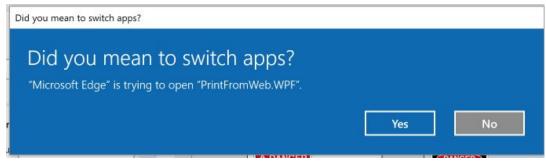
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PrintFromWeb.WPF	
Choose other Application	<u>C</u> hoose

<u>Chrome</u>

es of links in the associated app	
	Cancel
	Open PrintFromWeb.WPF

<u>Edge</u>



Internet Explorer Pop Up Blocker

Issue: Internet Explorer pop up blocker shows the following when trying to launch the Brady Print Service app. This only seems to happen in this browser/OS combination.





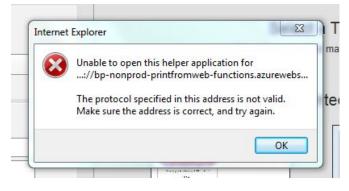
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Solution: User has to allow the pop up to preview & print

	OSHA Danger Header				
Internet Explorer blocked a pop-up from cmds2399-qaweb-bradylink360.bradyld.com.			Allow once	Options for this site 🔻	×

Brady Print Service Cancel Error

Issue: If a user launches the Brady Print Service app by clicking Preview & Print, and they cancel, they will be presented with this error message. *Solution: User can just click OK.*



Network Printer

Currently this feature does not support network printing.

Windows 10 .NET Framework Missing

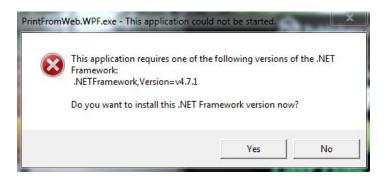
Issue: If the .NET Framework installed on the user's computer is not at least version 4.7.1, it will require the user to update to this version before it can launch the Brady Print Service app.

Solution: Click Yes, and follow the prompts to install the v4.7.1 .NET Framework and then try to launch the Brady Print Service app again.





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Windows 7 .NET Framework Missing

Issue: If the Microsoft .NET Framework is not installed on the user's computer, the user will be prompted to install it before the Brady Print Service app can be installed.Solution: Click Yes, and follow the prompts to install the .NET Framework and

then try to install the Brady Print Service app again.

PrintFromWebQA	
This setup requires the .NET Framework version Framework and run this setup again. The .NE web. Would you like to do this now?	
Yes	No

