

# M611 Label Printer Frequently Asked Questions

Create labels with desktop software or mobile app.



## Operating your printer

### Are both the Li-ion battery and A/C Power Adapter included?

Yes.

### What accessories are available for the M611 printer?

Many accessories are available and can be purchased individually: Hard Case, Soft Case, Magnet, Sling Pack, AC Adapter and Cleaning Cards.

### What is the battery life of the internal Li-ion battery?

A fully charged 3200 mAh battery prints up to 2,500 labels.

### What configuration settings are available onboard the printer?

Settings are easy to configure and include: storage location, language, keyboards, power save mode, brightness and rotation, printer name, date/time and unit of measure.

## Brady Workstation Desktop Software

### How do I connect the printer to Brady Workstation?

Use the USB cable to connect your printer to a computer with Brady Workstation software.

### Can the printer connect to a computer using Bluetooth?

No. The M611's Bluetooth capabilities are designed to connect you to label creation software powered by the Express Labels app.

### Is there a printer driver available for the printer?

Yes, a printer driver is available. Use the Driver Installation Guide PDF file on the included USB thumb drive. If you use the Brady Express Labels app or Brady Workstation software, you do not need to install the Windows driver.

### What type of labels can be created in Brady Workstation?

Use design guides to create a multitude of different labels: arc flash, asset tags, general, Lean/5S, patch panel, pipe marker, safety, terminal block or text-only labels.

### What advanced features exist with Brady Workstation?

Advanced features include Scan and Print, Data Automation, Templates, Advanced Sequences, Advanced Data Import and the ability to store label files on the printer. Learn more at [Workstation.BradyID.com](http://Workstation.BradyID.com).

# Express Labels Mobile App

## Is Express Labels compatible with iOS and Android devices?

Yes. It is supported on Android devices (6.0 or newer) and iOS devices (10 or newer).

## How do I connect my M611 printer to the Express Labels app?

Use Bluetooth to connect your printer to any phone or tablet that supports Bluetooth 4.2 or newer. Simply install the app, power on your printer, then open Express Labels. The M611 will appear as an available printer. The Bluetooth range is up to 65 feet (19.8 meters).

## Can multiple people connect their devices to a single printer?

Yes. The Bluetooth connection allows up to 5 mobile devices to be connected to the printer simultaneously. The Wi-Fi connection allows up to 2 mobile devices to be connected to the printer simultaneously.

## What customization options do I have within Express Labels?

You can customize your default Unit of Measure (imperial or metric), Language (25+ options), Fonts (85 options), Save Settings or Home Screen Presets (4 options).

## What type of labels can I create in Express Labels?

Use label design guides to create breaker box, flag, general, patch panel, pipe marker, safety, sleeve, slide, terminal block, tube, vial or wrap labels.

# Label Materials

## How do I know which labels I can print with the printer?

This printer requires Brady Authentic labels. They are easily recognizable with the Brady Authentic logo on the carton. The labels begin with the prefix M6, M6C, BM- or BMC. Brady Authentic label rolls have bi-directional communication, which establishes the correct printer and software settings for optimal label performance and creation.

## Can I use my legacy M611 label cartridges in my printer?

No. The M611 printer requires Brady Authentic labels that have catalog numbers beginning with the prefix M6, M6C, BM- or BMC.

## Can I use my legacy M611 ribbons in my printer?

Yes. The same ribbons you used for your BMP61 printer will continue to work in the M611 printer.

## What type of labels are available for my printer?

There are over 50 material options ranging from All-Weather, Electrostatic Dissipative, Flag, Sleeve, High Heat, Laboratory, Metallized, Multi-Purpose, Paper, Raised Panel, Tag, Tamper Evident and Wrap labels.

## Are there bulk label options?

Yes, 117 bulk label options are available across 14 different material types.

## Are there custom label options?

Yes, custom labels are available to order across 67 different material types. Learn more about custom label options [here](#).

## Can I use non-Brady labels with this printer?

No. The M611 Label Printer uses Brady Authentic label rolls to ensure optimal performance.

# Support, Repairs and Warranty

## What is the warranty period?

Your M611 Label Printer has a 2-year warranty.

## What options exist to upgrade the printer firmware?

Upgrade printer firmware using Brady Workstation, a USB drive or a computer connection.

## Should my printer need a repair, who do I contact?

For repair or technical assistance, please visit [here](#).

## What routine maintenance should be done?

Routine maintenance includes: upgrading firmware, updating printer label library values, cleaning the printer, replacing the cutter blade cover, replacing the cutter assembly and replacing the label supply door.

## What is the Printer Label Library for the M611 Label Printer?

The Printer Label Library, previously called Y-B files, is a label part database file that is installed onto the M610, M611, and M710 printers, allowing the label printers to optimize performance with current materials as well as for any new materials that are added for the printer. This is especially important for new custom ordered labels. Printer Label Library files are available for download [here](#).

 **Visit [BradyID.com/M611](https://www.BradyID.com/M611)  
for more information.**

### USA

Customer Service: 1-888-272-3946  
Inside Sales: 1-888-311-0775  
[BradyID.com](https://www.BradyID.com)

### Canada

Customer Service: 1-800-263-6179  
[BradyCanada.ca](https://www.BradyCanada.ca)

### Mexico

Customer Service: 1-800-262-7777  
Inside Sales: 1-800-262-7777 ext 177  
[BradyLatinAmerica.com](https://www.BradyLatinAmerica.com)

