Brady Technical Support Services

Please fill out this form completely, and sign and date it at the bottom. Once completed, please fax it to **Brady Technical Support @ (414) 358-6767**. You will receive a copy of this fax with a Return Authorization (RA) number assigned at the bottom. Please attach the lower right portion of this sheet directly to the printer box and ship it to Brady. **Do Not** ship repairs until you have received a Return Authorization Number from Brady.

Company Name: _____   **Contact Name:** _____

Billing Address: _____   **Email Address**: _____

_____   **Contact Phone Number**: _____

Phone Number: _____   **Shipping Address**: _____

Fax Number: _____   _____

REQUIRED:

PO#: _____ **or** Accepted credit cards: Mastercard, Visa and American Express.
Call 1-800-643-8766 to submit payment by that method.

Repair charges   All prices subject to change without notice!

IdXpert / LabXpert	$175.00+tax **	BMP71	$250.00+tax**
HandiMark	$250.00+tax **	BMP41	$175.00+tax**
TLS2200/TLSPC Link	$250.00+tax **	BMP61	$250.00+tax **
BMP51/53	$175.00+tax **		

**Accessories, Battery pack, and ac power supply are not included in the cost of the repair.

All other printers will be charged on a time and materials basis. You will be contacted with an estimate only if the repair costs will exceed the dollar value you've specified below.

The Repair Team requests as much information possible. We strive to resolve the concern the first time every time.
- Specific detail of the symptom the printer is experiencing
- What supply types are being used during the concern, part number, and LOT number
- Printer serial number.
- Specific notes on what steps have been taken to resolve the concern. (i.e.: cleaning, changed supplies, cutter adjustments, etc.)

	Brady Printer Model #	**Description of Problem**	**Serial # REQUIRED**	**Date of Purchase**
1				
2				
3				

I hereby authorize Brady Corporation to make any necessary repairs up to $_____ on this equipment listed above.

Signature:_____

Name: _____

(please print)

Ship to: Brady Corporation
Attn: Repairs RMA#
6555 W Good Hope Road
Milwaukee, WI 53223